

Nestlé Baby Club Rewards Program Terms & Conditions

Use of Your Personal Data

YOU AGREE that Nestlé Singapore (Pte) Ltd, Wyeth Nutrition (Singapore) Pte. Limited, CPW Singapore (Pte) Ltd and their related corporations, affiliated corporations and business units and service providers (collectively “we”, “our” or “us”) may collect, use and disclose your personal data for the following purposes: to provide you with products and services; consumer research, promotional and marketing purposes; to verify if you qualify for our membership, promotion or contest which you may participate in from time to time; and to provide you with benefits of our membership, promotion or contest which you may participate in from time to time.

We may share your personal data between ourselves for administrative purposes, and with third parties supporting our administrative and business functions. In some cases, this may involve the storage, use, disclosure or other processing, or transfer of your personal data out of Singapore. We may also share your personal data with third parties to carry out cross-promotion and targeted advertising.

To find out more about how we use your personal data, you can refer to our Privacy Notice online at <http://www.nestle.com.sg/info/privacypolicy>.

Should you wish to withdraw your consent, you will be able to do so by completing the withdrawal form available online at <http://www.nestle.com.sg>, under the “Unsubscribe” tab.

For queries, please contact the Data Protection Officer at Nestle.Privacy@sg.nestle.com.

Rewards Program Eligibility

1. To participate in the Nestlé Baby Club Rewards Program, you must be a Nestlé Baby Club member (“Member” or “Members”). Registration is available online at: <https://www.babyandme.nestle.com.sg/user/register>
2. Note that as of 1 December 2019, Stage 2 formula will no longer be a participating product of the Nestlé Baby Club Rewards Program.
3. The Nestlé Baby Club Rewards Program is open to:
 - a. Members who have purchased the following Participating Products:

Growing up Milk:

- i. Nestlé NAN OPTIPRO 3 (850g or 1.6kg)
- ii. Nestlé NAN OPTIPRO H.A. 3 (800g)
- iii. Nestlé NAN OPTIPRO 4 (850g or 1.6kg)
- iv. Nestlé LACTOGEN 3 (1.8kg)

Nestlé CERELAC Infant Cereal

- v. Nestlé CERELAC Infant Cereal BL Rice (without milk) (225g)
- vi. Nestlé CERELAC Infant Cereal Brown Rice & Milk (350g)
- vii. Nestlé CERELAC Infant Cereal Rice Milk (350g)
- viii. Nestlé CERELAC Infant Cereal Rice & Mixed Veg (250g)
- ix. Nestlé CERELAC Infant Cereal Rice & Mixed Fruits (250g)

- x. Nestlé CERELAC Infant Cereal Wheat Honey Dates (250g)
- xi. Nestlé CERELAC Infant Cereal Oats, Wheat & Prunes (250g)
- xii. Nestlé CERELAC Infant Cereal Multigrain & Garden Vegetables (250g)

GERBER® Baby Food and Snacks

- xiii. GERBER 1st Foods Applesauce
- xiv. GERBER 1st Foods Prunes
- xv. GERBER 1st Foods Carrots
- xvi. GERBER Apple Pear Juice
- xvii. GERBER Apple Juice
- xviii. GERBER Puffs Banana
- xix. GERBER Puffs Blueberry
- xx. GERBER Puffs Peach
- xxi. GERBER Puffs Strawberry Apple
- xxii. GERBER Organic Puffs Apple
- xxiii. GERBER Organic Puffs Fig Berry
- xxiv. GERBER Organic Puffs Cranberry Orange
- xxv. GERBER GRADUATES® Yogurt Melts Strawberry
- xxvi. GERBER GRADUATES® Yogurt Melts Mixed Berries
- xxvii. GERBER GRADUATES® Arrowroot Cookies
- xxviii. GERBER Organic Cereal - Rice
- xxix. GERBER Organic Cereal – Oatmeal
- xxx. GERBER Organic Cereal - Oatmeal Banana
- xxxi. GERBER Organic Cereal - Oatmeal Millet Quinoa
- xxxii. GERBER Cereal - Rice Banana Apple
- xxxiii. GERBER Cereal - Oatmeal Peach Apple
- xxxiv. GERBER Lil' Bits Cereal - Oatmeal Banana Strawberry
- xxxv. GERBER Lil' Bits Cereal - Whole Wheat Apple Blueberry
- xxxvi. GERBER Hearty Bits Cereal - Multi Grain Banana Apple Strawberry
- xxxvii. GERBER Organic Lil' Crunchies - White Cheddar & Broccoli
- xxxviii. GERBER Organic Lil' Crunchies - White Bean Hummus

4. The Rewards Program excludes all starter (stage 1) and follow-on (stage 2) formula (0-12 months).

5. Participating Retailers are as follows:

- a. Amazon Prime & Amazon.sg (<https://www.amazon.sg/>)
- b. Cold Storage (including www.coldstorage.com.sg)
- c. FairPrice (including www.fairprice.com.sg)
- d. Giant (including www.giantonline.com.sg)
- e. Guardian (including www.guardian.com.sg)
- f. Hao Mart
- g. Lazada Nestlé Official Store (<https://www.lazada.sg/shop/nestle-infant-nutrition/>)
- h. Mustafa
- i. Pandamart
- j. Prime Supermarket
- k. Qoo10

- i. Nestlé Official Store (<https://www.qoo10.sg/shop/Nestle-Infant-Nutrition-Official-Store>)
- ii. QooLife (<https://www.qoo10.sg/gmkt.inc/Search/brand.aspx?brandno=64309>)
- iii. Beautiful Me (<https://www.qoo10.sg/shop/wwwbeautifulme>)
- l. RedMart ([Online Grocery Shopping and Delivery Singapore | RedMart By Lazada](#))
- m. Sheng Siong (including www.shengsiong.com.sg)
- n. Shopee
 - i. Nestlé Official Store (www.shopee.sg/nestle.sg)
 - ii. [Shop Grocery and Household Items Online in Singapore | Shopee Supermarket](#)
- o. Watsons (including www.watsons.com.sg)

The Rewards Program is only applicable for the Participating Products imported by Nestlé Singapore and excludes Nestlé products imported directly by these retailers. All receipts must be machine printed, with name and price of product clearly shown. Submissions for online purchases must include both proof of purchase and proof of delivery.

Rewards Program Point System

6. For every \$1 spent on a Participating Product, eligible Members will be entitled to earn 1 Reward Point. Reward Points are calculated based on net purchases after trade discounts and will be rounded down to the nearest dollar (e.g. for \$39.90 spent on the Participating Product, will be credited as 39 points)
7. Reward Points are calculated based on each separate receipt submitted as opposed to the total amount added if multiple receipts are submitted at the same time (Eg. If 2 separate receipts each reflecting \$78.90 are submitted at the same time, the total Reward Points credited will be 78 points + 78 points = 156 points and not 157 points (\$78.90 + \$78.90 = \$157.80 to claim 157 points)). Reward Point entitlement will be kept at \$800 per receipt.
8. To redeem your Reward Points for your purchase of the Participating Product, submit a clear photo or scanned soft copy of the receipt(s) to NBC.Rewards@sg.nestle.com within 1 month of purchase (as dated on the receipt), along with the Member's registered name under their Nestlé Baby Club membership, mobile number and address. For online purchases, submission of documents should be within 1 month of delivery (as dated on the delivery order/invoice reflecting date of delivery).
9. We reserve the rights to reject any receipt or documentation that are in our sole discretion, deemed to be late, illegible, incomplete or tampered with.
10. The effective commencement date of this Rewards Program is 1 June 2016. Only receipts dating after 1 June 2016 will be considered.
11. Nestlé Baby Club Reward Points are valid for 2 years (24 months) from the date indicated on the receipt of purchase/date of delivery, as submitted in the receipt or documentation for point accumulation. To check your Reward Points balance, please call our Reward Points Interactive Voice Response System at 6411 9797. Upon submission of your receipt for point

accumulation, please allow 3 working days for us to validate and process your Reward Points to your account.

12. The minimum point for redemption is 500 points, which will qualify the Member for free delivery* (regardless of the number of items per transaction). Redemptions are to be requested through NBC.Rewards@sg.nestle.com
13. Redemption is kept at 3000 points per child per calendar year. In the event a Member wishes to redeem beyond 3000 points (assuming the Member has more than 1 child) within the same calendar year, the Member may be subject to an additional verification process to the satisfaction of Nestlé Singapore, which may require the Member to present physically the relevant identification documents (i.e. NRIC and birth certifications). Upon verification, the Members may physically collect the item at the premise. Nestlé Singapore reserves the right not to award the redemption items for failure to provide the requested verification documentation.
14. Free delivery is applicable only for the first attempt, according to the agreed delivery date and time slot. In case of failed delivery, re-delivery charges of \$20 will be imposed on each subsequent delivery attempt.
15. Reward Points are non-transferrable.
16. Your Participation in the Nestle Baby Club Rewards Program will cease when:
 - a. You put forth a request through email to NBC.Rewards@sg.nestle.com (please allow us up to 3 working days to process your request)
 - b. All your Nestle Baby Club Reward Points have expired after a period of inactivity for 24 months.
 - c. You have zero outstanding Nestle Baby Club Reward Points for a period of 6 months.

When your Participation ceases based on the above, you will not receive any updates regarding your Nestle Baby Club Reward Points.

Miscellaneous

17. Nestlé Singapore may, without notice, and at its sole discretion,
 - a. Modify the terms of or cancel/postpone/interrupt this Rewards Program or any benefits herein; or
 - b. Substitute or cancel any redemption items

Nestlé Singapore's decisions on all matters relating to this Rewards Program will be final, binding and conclusive, and no correspondence will be entertained.

18. All benefit/redemption item awarded to the Member is subject to availability and on an "as is" basis and all warranties are excluded to the fullest extent possible. All benefits, redemption item are non-exchangeable for cash or any other items. Any intellectual property contained in any materials used in connection with such benefits or redemption item or under this Rewards Program is the property of the respective owners.

19. To extent permitted by law, Nestlé Singapore will not be responsible or liable for any loss, injury, death, claim or damage suffered by any person or her foetus arising out of or in connection with this Rewards Program and each Member or any person acting on his/her behalf shall release completely and indemnify Nestlé Singapore from any claims, losses, liability, damages, costs or expenses incurred in connection therewith, including but not limited to, death, disability, personal injury, property damage, property theft. This promotion and form are governed by Singapore law, and participants shall submit to the exclusive jurisdiction of the Singapore courts.